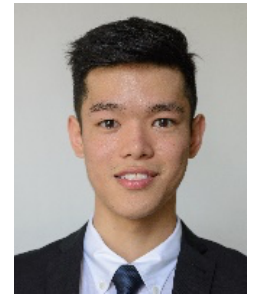


CLEMENT LAU YONG HAO

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EDUCATION

Singapore Management University Fast-Track Master of Philosophy in Psychology, MPhil	Aug 2020 – Present
Singapore Management University Bachelor of Social Science Majoring in Psychology, and Marketing <ul style="list-style-type: none">• <i>Excelled in related courses such as Research Methods; Marketing Research; Computer as an Analysis Tool; Psychology of Motivation; Social Psychology; Management Communication</i>• Placed on Dean's List AY18/19• Mahendra Misra Scholar AY18/19	Aug 2017 – Present
SGH Warsaw School of Economics, Poland <ul style="list-style-type: none">• <i>Completed 11 courses such as Design Thinking & Creative Problem-Solving (partnering with Samsung Electronics Poland & Echo Investment)</i>	Feb – June 2020
Temasek Polytechnic Diploma in Psychology Studies Diploma Plus in China Studies <ul style="list-style-type: none">• <i>Undertook a 3-month attachment in Su Zhou, China</i>	Mar 2012 – Apr 2015

EXPERIENCE

Singapore Management University <i>School of Social Sciences (SOSS)</i> Teaching Assistant <ul style="list-style-type: none">• PSYC202 — Cultural Psychology• PSYC209 — Psychology of Close Relationships	Aug 2020 – Present
American Chamber of Commerce Singapore Strategic Partnerships and Development Intern	May – Aug 2020
UOB-SMU Asian Enterprise Institute Student Consultant	Sep 2019 – May 2020
Ministry of Home Affairs <i>Home Team Behavioural Sciences Centre (HTBSC)</i> Behavioural Sciences Research Intern	May – Aug 2019
Singapore Management University <i>School of Social Sciences (SOSS)</i> Research Assistant	Dec 2017 – Present

Singapore Management University <i>Lee Kong Chian School of Business</i> <i>Professional Doctorate Programmes (PhDGM, DBA)</i> Student Assistant	April 2018 – Present
Singapore Armed Forces <i>4th Singapore Infantry Regiment, Alpha Company, 2nd Platoon</i> 3 rd Sergeant	Oct 2015 – Aug 2017
Ministry of Health <i>Director of Medical Services, Chief Nursing Officer's Office</i> Project Assistant	Mar 2015 – Aug 2015
Metta Welfare Association <i>Metta Day Activity Centre for the Intellectually Disabled</i> Intern	Sep 2014 – Nov 2014

LEADERSHIP (SMU) – CCA/ COMMUNITY SERVICE

Pioneer Consultant-Trainee — Avente Consulting <ul style="list-style-type: none"> Underwent an intensive curriculum to create value for SMEs through consulting and implementing digital solutions Learned and applied consulting frameworks and business strategies through workshops by Accenture, Isentia, etc Worked with Facebook Ads Manager, Google Analytics, and HubSpot 	Jan 2019 – Present
SOSS Outreach Associate <ul style="list-style-type: none"> Organize promotional events for SOSS such as talks and tea session Deliver informative presentations about the student life in SOSS 	Jan 2019 – Present
Chairperson/ Producer – Voice Personality Hunt 2018 <ul style="list-style-type: none"> Directed and execute a 5-week hosting competition Liaised with multiple stakeholders (i.e. Office of Student Life, SMU Arts Festival Committee, SMU Broadcast & Entertainment Committee) Liaised with 27 sponsors, and other external stakeholders such as vendors for equipment, judges, etc. 	Mar – Dec 2018
Director, Sponsorship — BE-Xposé Camp 2018 <ul style="list-style-type: none"> Liaised with over 22 external stakeholders (i.e. sponsors) in acquiring suitable sponsorships for the camp Liaised with internal stakeholders (i.e. marketing team, participants) in fulfilling the agreements of the sponsorships 	Mar – Sep 2018
Executive, Pageant — Freshmen Bash 2018 <ul style="list-style-type: none"> Liaised with internal stakeholders (i.e. marketing team, corporate relations team, finance team, and chairpersons) for the management of the pageants Liaised with external stakeholders (i.e. sponsors) in facilitating the process of acquiring sponsorships and fulfilling the agreements 	Mar – Aug 2018
Head of Facilitators — SMU Inspirar (children)	Mar – Aug 2018

**Director, Office of Marketing, and Communications /
Section Leader (Saxophone) — SMU Symphonia**

Nov 2017 –
Dec 2018

- Established and maintained SMU Symphonia's Corporate image
- Prepared and delivered content of publicity materials, which includes posters, and EDMs
- Engaged in social media management, writing and proofreading creative copy, and promotional activities

Director, Human Resource — Project Sparks, Rotaract Club

Oct 2017 –
Jun 2018

VOLUNTEER EXPERIENCE

Singapore Police Force (SPF)

Feb 2019 –
Present

Victim Care Officer

- Volunteer as a Victim Care officer (VCO) as part of the SPF's Victim Care Cadre Programme (VCC)
- Trained in Psychological First Aid (PFA), managing resistance, suicidal ideation, etc, to provide emotional and practical support to victims of crime
- Partake in learning journey such as to Community Rehabilitation Centre

ADDITIONAL INFORMATION

Languages: English, and Mandarin

Skills: Adobe Photoshop, Illustrator, InDesign, MS Office

Others: Basic Python Programming, Hands-on Data Protection Officer,
Basic Hosting Course, ABRSM Grade 5 in Saxophone