

Jennifer Nguyen Ngoc Sao Chi

Email: nsc.nguyen.2024@phdps.smu.edu.sg

Education

2024 - Present

Singapore Management University

Doctor of Philosophy (Psychology)

- Advisor: Dr Kenneth Tan

2020 - 2024

National University of Singapore

Bachelor of Social Sciences (Honours with Distinction), Double Major in Social Work and Psychology, Minor in Forensic Science

- Advisor: Dr Jungup Lee
- Thesis: "What Could Have Been: *Exploring the Relationship Between Attachment Style and Counterfactual Thinking on Post-Breakup Distress*"

2018 - 2019

Hwa Chong Institution

General Certificate of Education A-Levels

Work Experience

Mar 2023 - Present

Lab Associate at the **CYBERbullying Lab, National University of Singapore**

- Co-authored a research project focused on cyberbullying, contributing to data analysis and manuscript writing
- Conducted in-depth thematic analysis, revealing insights into perceptions and experiences of cyberbullying among Singaporean children and adolescents
- Employed advanced statistical methods to assess inter-rater reliability
- Reformatted research manuscripts from APA to AMA and Vancouver styles, enabling successful submission to prestigious journals

Mar 2023 - May 2024

Research Assistant at **Social Service Research Centre, National University of Singapore**

- Conducted literature review on various topics using Google Scholar
- Conducted a comprehensive literature review to curate appropriate scales and questions, ensuring the questionnaire's validity and relevance
- Developed a Qualtrics questionnaire, demonstrating competence in survey design
- Conducted in-depth interviews with research participants
- Conducted rigorous quantitative data cleaning and analysis using STATA
- Authored the results section of the article, presenting key quantitative findings in a structured and coherent manner
- Maintained an organised and up-to-date References section, adhering to APA format guidelines

Nov 2022 - Jun 2023

Research Assistant at **Asia Research Institute, National University of Singapore**

- Demonstrated exceptional linguistic skills by proficiently translating Participant Information Sheets and Consent Forms from English to Vietnamese
- Successfully conducted interviews in Vietnamese, transcribed and translated them into English

May 2023 - Jul 2023

Medical Social Work Intern at Alexandra Hospital

- Attended multidisciplinary team meetings
- Participated in a seminar with other dietician students from the Singapore Institute of Technology to explore how a patient's social circumstance affect their nutritional choices
- Assessed and dealt with ethical challenges that surface in medical settings, such as encountering patients with suicidal ideations
- Conducted financial assessments and wrote up the financial assistance application
- Co-managed discharge care planning cases
- Involved relevant external stakeholders in the discharge planning process
- Maintained case recordings of sessions with patients and relevant stakeholders
- Conducted home visits with other allied health professionals

May 2022 - Jul 2022

Social Work Intern at TRANS Family Service Centre (Bedok)

- Developed a programme evaluation form to be administered to community participants
- Co-managed cases relating to accommodation crises experienced by clients
 - Wrote referrals for clients to stay at night shelters
 - Constructed social reports for clients' applications to transitional shelters
 - Interviewed clients regarding their present housing situation and conducted financial assessments to create social reports
 - Accompanied clients for the transitional shelter intake interview and admission

Co-Curricular Activities

Aug 2022 - Sep 2023

NUS Society of Social Work Students (SSWS)

- 36th Vice-President
- Project Director for Social Work Graduation Night 2023
- Chief Safety Officer for Social Work Freshmen Orientation Camp 2023
- Project Director for SPOTS 2023, an inter-healthcare professional education workshop for students from Pharmacy, Speech & Language Therapy, Occupational Therapy and Social Work

Awards

2023

Faculty of Arts and Social Sciences Student Leadership Award

(Awarded by the National University of Singapore, in recognition of excellent leadership skills displayed during tenure as Vice-President of the NUS Society of Social Work Students)

2023

Stephen Riady Social Work Student Award

(Awarded by the Department of Social Work, National University of Singapore, to social work students who performed exceptionally well during social work internships)

2021

Community Care Manpower Development Award

(Jointly awarded by the Agency for Integrated Care and Ministry of Health, covers full tuition for undergraduate studies)

2015

Wee Bee Hoon Scholarship for Excellent Community Service

(Awarded by Nanyang Girls' High School, in recognition of outstanding contribution to community services)